



Johns Creek

MONTHLY MANAGEMENT REPORT

To: Honorable Mayor and City Council Members
From: Warren Hutmacher, City Manager
Date: April 23, 2018
Subject: **Monthly City Manager Report to Elected Officials – March 2018**

Presented within the framework of the Council's six strategic goals, this report provides progress updates and efforts for the month of March 2018. Additionally, where feasible staff has added forecasts of major milestones to preview April's efforts.

Transportation: Provide a comprehensive transportation network that facilitates ease of movement throughout the City.

Efforts to improve the City's transportation network and movement throughout the City included construction projects to fix operational and capacity issues that cause congestion, planning for potential construction projects, and planning for long-term improvements. Highlights/accomplishments include:

Active Construction:

- **Abbotts Bridge** (from Jones to Parsons):
 - What: this project widens Abbotts Bridge from Jones Bridge Road to Parsons Road
 - February Update: Contractor poured concrete medians, resurfaced travel lanes, and began adding stacked stone face to main retaining wall – completing about 40% by the end of February.
 - March Update: Contractor completed the stacked stone face on the main retaining wall, continued to pour sidewalk and curb, and installed storm drains and sod.
 - April Forecast: Contractor C.W. Matthews will install roughly 100 Leyland cypress trees and will continue to pour sidewalk and curb.

- **Brumbelow Road** (from Mackinac Drive to Stoney River Drive):
 - What: this project adds sidewalk and a pedestrian bridge along Brumbelow Road filling in a gap from Mackinac Drive to Stoney River Drive. This segments completes the continuous sidewalk connection from Nesbit Ferry Road to Old Alabama Road and Newtown Park.

- February Update: Contractor accepted delivery of the pedestrian bridge to the site (constructed off site) and drove piles for the pedestrian bridge.
- March Update: Contractor poured concrete for the headwall; relocated and repaired water meters; and graded for the sidewalk.
- April Forecast: Contractor CMES will place the pedestrian bridge at the end of April, install guardrails and handrails, and begin to return the project area of disturbance to its original state.

- **Kimball Bridge Road** (from State Bridge Road to Jones Bridge):
 - What: this project widens Kimball Bridge Road (from State Bridge and Jones Bridge) from two to four lanes and includes adding turn lanes and sidewalks.
 - February Update: Contractor worked with Fulton County to complete relocation of the waterline and made progress with Atlanta Gas Light on relocating the gas lines.
 - March Update: Contractor began pouring curb and median, backfilling on curb areas, building storm drain boxes, and installing phase one pipe.
 - April Forecast: Contractor Vertical Earth will coordinate with Fulton County to swap over water service to the new mainline, install conduit for lighting, and form / pour footings for walls.

- **Parsons Road Sidewalks** (from Abbotts Bridge Road to Highgate Manor Court):
 - What: this sidewalk project fills in five existing gaps to create a continuous sidewalk connection along Parson Road from Abbotts Bridge Road to Highgate Manor Court.
 - February Update: Contractor installed curb, gutter, and sidewalk on the second section.
 - March Update: Contractor installed stormwater lines and structures, began grading for sidewalk, and placed forms for concrete curb, gutter, and sidewalk.
 - April Forecast: Contractor D & H Construction will install permanent handrail and the midblock crossing.

Planning for Potential Construction:

- **Barnwell Road at Holcomb Bridge Road**
 - What: this TSPLOST funded project would improve the intersection of Barnwell Road at Holcomb Bridge Road. Council has authorized the engineering and design phase.
 - February Update: Staff met with GDOT to discuss the preliminary design and documentation.
 - March Update: Staff scheduled the Preliminary Field Plan Review (PFPR) meeting with GDOT.
 - April Forecast: Staff will hold the Preliminary Field Plan Review (PFPR) meeting with GDOT on April 12, 2018. During the meeting, GDOT will visit the site with staff, review the engineering plans, and ensure issues are addressed in the construction documents.

- **Bell/Boles Corridor**
 - What: this TSPLOST funded project would improve the Bell/Boles corridor with operational and safety improvements such as turn lanes, roundabouts, bridge improvements, and sidewalks. Council has authorized the engineering and design phase of this project.
 - February Update: Staff provided comments to the consultant to finalize the Traffic Study.

- March Update: Staff received the Traffic Study.
- April Forecast: Staff will prepare an Executive Summary and/or memo for Council to increase the usefulness of the highly technical Traffic Study.

- **Haynes Bridge Road** (from Mansell to Old Alabama)
 - What: this TSPLOST funded project would widen Haynes Bridge (Mansell to Old Alabama) and may accommodate pedestrians and cyclists. Council has authorized the engineering and design phase of this project. An IGA with Alpharetta has not yet been considered.
 - February Update: Staff met with the engineering consultant to begin applying lessons learned from McGinnis Ferry project such as the need for solid concept renderings and options before meetings with neighborhoods and surrounding businesses.
 - March Update: The consultant began gathering traffic data and field survey information.
 - April Forecast: Consultant Lowe Engineers will complete the initial gathering of traffic data and field survey information to use in preparing the preliminary concept.

- **McGinnis Ferry** (from Union Hill to Sargent)
 - What: this TSPLOST funded project would widen McGinnis Ferry Road from Sargent to GA-400; the Johns Creek portion of the project is from Sargent to Union Hill Road. Council authorized the engineering and design phase of this project.
 - February Update: Staff awaited updated plans from Forsyth (comments to improve drainage plans to limit impacts on Johns Creek submitted in December).
 - March Update: Staff received updated plans from Forsyth, which incorporated the comments in relation to footprint of the roadway, but did have yet to address drainage comments. Staff began reviewing the plans and compiling additional comments.
 - April Forecast: The City Manager and Mayor will reach out to their counterparts in Forsyth County to schedule meetings to discuss the project status and how best to address future coordination on the project. The City Manager will meet with the County Manager on April 19, 2018.

- **New Road** (from Bell Road to Technology Park)
 - What: this TSPLOST funded project would add a local connection from Bell Road to Technology Park. Council authorized the engineering / design phase of this project.
 - February Update: Staff analyzed feedback received from Alcon and prior feedback received from the adjacent neighborhood to determine a balance between the different perspectives.
 - March Update: Staff met with Alcon again to discuss the incorporation of their feedback.
 - April Forecast: Staff will continue to revise the concept and evaluate alternatives in order to schedule a meeting with the adjacent neighborhood to discuss preliminary concepts.

- **Rogers Bridge** (pedestrian bridge/trail across the Chattahoochee River)
 - What: this Parks Bond funded project originally anticipated replacing the existing structurally unsound bridge with a replica that looks like the existing bridge but is structurally sound.

- February Update: In response to outside inquiries, GDOT's Office of Environmental Services decided to revisit the existing bridge's historic eligibility.
- March Update: The State Historic Preservation Office reviewed findings from GDOT's Office of Environmental Services and determined the existing bridge is historically eligible.
- April Forecast: Staff and project partners began revisiting the project to determine how the timeline, scope, and costs will be impacted in light of the change in historical designation.
- **State Bridge** (from Medlock Bridge to the Chattahoochee River)
 - What: this TSPLOST funded project would widen State Bridge Road from the Whole Foods entrance to Peachtree Industrial Boulevard in Gwinnett with a pedestrian bridge over the Chattahoochee. Council authorized the engineering / design phase of this project.
 - February Update: Initial concept drawings were prepared.
 - March Update: Staff reviewed the preliminary concept with the adjacent Ammersee neighborhood on March 21, 2018 and gathered feedback to improve the concept.
 - April Forecast: Staff will hold a meeting with Macy's (closest business) on April 18, 2018 to review the preliminary concept and gather feedback.

Traffic Calming Improvements:

- **Azure Drive Neighborhood**
 - What: Residents reported issues with speeding on Azure Drive.
 - March Update: Speed signs were installed to gather data and collect information. Information was collected in stealth mode from March 27 – April 3.
 - April Forecast: Data was gathered in active mode from April 3 – April 11. The 85th percentile speed for drivers was 26 miles per hour (higher than the posted 25 mph but not excessive to the point of triggering the need for traffic calming per the adopted policy thresholds). Staff will send a letter to the neighborhood with the results.
- **Falls at Autry Mill Subdivision**
 - What: Residents reported issues with speeding in the Falls at Autry Mill subdivision.
 - January Update: Staff installed speed signs to gather data and collect information. The 85th percentile speed for drivers was 28 miles per hour (higher than the posted 25 mph but not excessive to the point of triggering the need for traffic calming per the adopted policy thresholds).
 - February Update: Staff met with the neighborhood to review the collected information and discuss issues with the entrance. The neighbors requested the signs be relocated. Staff relocated the signs.
 - March Update: Data gathered from the second posting of the speed signs again showed the 85th percentile speed for drivers was 28 miles per hour (higher than the posted 25 mph but not excessive to the point of triggering the need for traffic calming per the adopted policy thresholds).
 - April Forecast: Staff will send a letter to the neighborhood with the results.
- **Foxworth Subdivision**

- What: Residents reported issues with speeding in the Foxworth subdivision.
- February Update: Speed signs were installed to gather data and collect information.
- March Update: The 85th percentile speed for drivers was 29 miles per hour (higher than the posted 25 mph but not excessive to the point of triggering the need for traffic calming per the policy).
- April Forecast: Staff will send a letter to the neighborhood with the results.

- **Long Indian Creek Subdivision**
 - What: Residents reported issues with speeding and cut-through traffic on Long Indian Creek. After studying speed and volume, staff installed a number of interim traffic control measures (traffic circle, chicane, center island, intersection medians) in different configurations and then surveyed the residents regarding effectiveness. Interim measures were removed in January.
 - February Update: Council discussed sidewalk options to improve pedestrian safety and vertical options (speed bumps, humps, cushions, etc.) that could be added to the Traffic Calming Policy.
 - March Update: Staff will prepare an amendment to the list of traffic calming options to accompany the Traffic Calming Policy.
 - April Forecast: At the April 9, 2018 Work Session, staff will present a version of the Traffic Calming Policy that both incorporates the full toolbox of traffic calming devices with commentary and visuals. Further discussion is anticipated to occur at the April 23, 2018 Work Session.

- **River Farm Subdivision**
 - What: Residents reported issues with speeding in the River Farm subdivision.
 - February Update: Speed signs were installed to gather data / collect information in stealth mode.
 - March Update: Speed signs will gather data and collect in active mode from March 23-March 30.
 - April Forecast: The data will be pulled and analyzed.

- **Silver Ridge Subdivision**
 - What: Residents reported issues with speeding in the Silver Ridge subdivision.
 - February Update: No speed signs were available, but once data collection completed in other neighborhoods will be installed in Silver Ridge.
 - March Update: Staff sent in for parts to repair three damaged speed signs.
 - April Forecast: Staff will receive chargers and other necessary parts to repair the damaged signs.

- **Wellington Subdivision**
 - What: Residents reported issues with speeding in the Wellington subdivision.
 - January Update: In response to December's feedback the install location was less than ideal, speed signs were reinstalled and additional data was collected.
 - February Update: The data showed the 85th percentile speed for drivers was 31 miles per hour (higher than the posted 25 mph but not excessive to the point of triggering the need for traffic calming per the adopted policy).

- March Update: Staff prepared a letter for the neighborhood with the results.
- April Forecast: A letter will be sent out to the neighborhood with the results.

Noise Abatement / Improvement Projects

- **Abbotts Bridge** (from Jones to Parsons):
 - What: This active construction project widens Abbotts Bridge (from Jones Bridge Road to Parsons Road). The majority of construction is anticipated to be completed in spring 2018. As a GDOT project, limited landscaping and no sound abatement is planned or budgeted at this time.
 - February Update: To move forward Council's request of designing sound abatement and landscaping, staff adjusted priorities within the Public Works Department Budget for FY2018 to find \$50K for the design and engaged consultant Lowe Engineers.
 - March Update: Consultant Lowe Engineers will begin reviewing surveys and road construction plans to draw concepts for sound abatement and landscaping along this state route.
 - April Forecast: Construction Contractor C.W. Matthews will install roughly 100 Leyland cypress trees (the limited landscaping included in the active construction project).
- **McGinnis Ferry** (from Union Hill to Sargent)
 - What: this TSPLOST funded project is currently in engineering and design phase but preliminary meetings and discussions have indicated a potential need for noise abatement.
 - Current Status: Staff is awaiting feedback to drainage plans to refine the concept (see page 3). Settling the concept for the road is a necessary precursor to a noise abatement project.
- **Medlock Bridge** (from Medlock Crossing Parkway to St. Ives Country Club Parkway)
 - What: Capacity improvements on Medlock Bridge is a TSPLOST funded project that Council has not authorized for concept/engineering. In February 2017, Council discussed a first phase of this larger project (restriping the section of Medlock Bridge from Medlock Crossing Parkway to St. Ives Country Club Parkway) and reached consensus for a sound study to be done of current conditions to set a baseline. Sound measurement were taken in the spring of 2017 to set a baseline.
 - Current Status: Project is currently on hold pending further discussion by Council. Concept / engineering will not begin without further Council authorization.

Planning Studies for Long-Term Improvements:

- **Master Transportation Plan**
 - What: companion document to the Comprehensive Plan – focused on projects within Johns Creek that can improve the transportation network and is included as an Appendix to the redrafted Comprehensive Plan.
 - February Update: The Master Transportation Plan was released with the draft Comprehensive Plan on February 26, 2018.
 - March Update: Five of the eight additional community area meetings were held in March (Tech

Park, River Estates, Medlock, Autrey Mill, and Johns Creek North) gathering feedback on transportation elements in the Comprehensive Plan.

- April Forecast: Three additional community area meetings and one overall meetings are scheduled in April (Ocee, Shakerag, Newtown).

- **North Fulton Comprehensive Transportation Plan**

- What: regional planning effort updates the 2010 plan between Sandy Springs, Roswell, Alpharetta, Milton, Mountain Park, and Johns Creek; layers on top of the Master Transportation Plan and considers regional significance of major transportation corridors.
- February Update: Consultant Kimley Horn and Associates returned to both Council Work Sessions in February to review how requested changes have been incorporated into the plan and refine the Johns Creek project list. By the end of February, four of the partner cities had adopted the NFCTP.
- March Update: At both Work Sessions in March 2018 Council adjusted the Johns Creek project list – replacing “widening” with “capacity improvements” and removing several projects.
- April Forecast: At the April 9, 2018 Work Session Council will review the draft adopting Resolution and may consider adoption at the April 23, 2018 Meeting.

- **Fulton Transit Plan / HB 930**

- What: larger regional planning effort – all of Fulton (outside the City of Atlanta) to consider transit (in its many forms) and regional transit picture. The plan recommends a mix of bus rapid transit and arterial rapid transit in both the northern and southern parts of the county.
- February Update: Council formally adopted a Resolution against taxation to expand transit in Fulton County on March 12, 2018 and discussed inviting Fulton County and MARTA to a community meeting to discuss with the Council and answer questions from residents.
- March Update: HB 930 emerged from conference committee on the last day of the legislative session. The bill creates an Atlanta-region Transit Link “ATL” Authority and allows Fulton to call for a referendum, if cities constituting 70% of the population agree, the voters would decide on up to 0.2% sales tax in 0.05% increments over 10-30 years for transit projects.
- April Forecast: The bill will be sent to the governor. Staff will continue to monitor if the bill is signed.

Recreation and Parks: Ensure a complete recreation and parks system that aligns to the goals and needs of the community.

Efforts to ensure a complete recreation and parks system included a combination of recreation programming, park improvement project construction, and planning for future park construction projects. Highlights/accomplishments include:

Special Events

- Easter Egg Dash and Spring Park Party – March 24, 2018 at Shakerag Park. Approximately 2,500 attendees participated in the Easter egg dash, enjoyed games, activities, and took photos with the Easter Bunny.
- Adaptive Easter Egg Dash – March 24, 2018 at Newtown Park – 75 attendees participated in a morning of games and fun with the Easter Bunny.

Programming

- Park Place Programming* - 77 classes/programs offered, 1,165 participants
- Adaptive Recreation: Adaptive Recreation Bocce Ball – 2 events, 19 combined attendance
- Clubhouse Fitness Program - 10 weekly classes, 91 participants registered
- Rentals: 31 rentals of athletic (grass) fields, 32 rentals of athletic (turf) fields, 25 rentals of pavilions, 12 rentals of tennis courts and 9 rentals of Newtown Clubhouse

*majority of programming held at the Newtown Clubhouse due to pipe bursting at Park Place (see below for renovation progress)

Renovation and Construction Projects

- **Park Place – Renovation following flooding**
 - What: On January 18, 2018, a fire sprinkler/water line burst and flooded Park Place overnight. During the ensuing renovation, as many activities and programs as possible were relocated to the Newtown Community Clubhouse.
 - February Update: The damaged flooring, waterlogged drywall (walls and ceiling) were replaced.
 - March Update: Full detailed clean of the building completed mid-March with soft opening of Park Place on March 21, 2018 with full re-opening at the end of March.
 - April Forecast: Normal operations will resume.
- **Autrey Mill – Farm Museum**
 - What: this renovation to Farm Museum addresses both asset maintenance of the historic structure as well as additions to open the building to the public as a working museum.
 - February Update: Invitation to bid was released on February 2, 2018.
 - March Update: Bids were received on March 2, 2018 and Council awarded the construction contract to Peachtree Construction Services at the March 12, 2018 Council Meeting.
 - April Forecast: Construction will begin with framing and roofing.

Park Pre-Construction Projects

- **Newtown Park – Trail Lighting Improvements**
 - What: this lighting installation would improve the visibility along the existing perimeter loop trail at Newtown Park from Field One to the Newtown Pond.
 - February Update: In February, staff met with lighting consultant Musco to adjust light placement.
 - March Update: Staff met with Musco on March 22, 2018 to review the refined preliminary light placement and scheduled a meeting with the adjoining Chartwell neighborhood.

- April Forecast: A meeting the adjacent Chartwell neighborhood is scheduled for April 11, 2018 to gather feedback.
- **Ocee Park – Additional Restroom**
 - What: this additional restroom would serve the lower fields at Ocee Park.
 - February Update: Based on recommendation from the architect, the project was divided between the site construction (water, sewer connections, site preparation) and the restroom construction and released as separate invitation for bids in February.
 - March Update: Bids were received in March but due to the low number of responses, staff combined the two project elements and re-released for bids.
 - April Forecast: Bids are due back Thursday, April 26, 2018.

Planning for Future Park Construction:

- **Bell/Boles Pocket Park**
 - What: this 2-acre future park at the Bell-Boles Road roundabout is envisioned as a pastoral, orchard-themed passive park with a small parking lot, community garden, shade structures/pavilion, small playground area and small restroom facility
 - February Update: End of February, construction documents were approximately 50% complete.
 - March Update: End of March, construction documents were approximately 60% complete.
 - April Forecast: Consultant Pond will work to update the cost estimates for the park build out with the 60% construction documents.
- **Cauley Creek / Quail Hollow**
 - What: this combined roughly 200-acre future park off Bell Road (with direct frontage to the Chattahoochee River) was acquired with a combination of accumulated General Fund dollars and park bond funds. The City has hired Barge Design (formerly BWSC) to assist with the process. The initial concept was presented at a community meeting on January 30, 2018.
 - February Update: Staff reached out to HOA of the four neighborhoods (Homestead, Quail Hollow, Olde Taylor Farms, and Parkside) nearest the future park to schedule neighborhood meetings.
 - March Update: The first of four additional neighborhood outreach meetings was scheduled for March 19, 2018 but cancelled at the last minute by the HOA.
 - April Forecast: Two neighborhood outreach meetings (Quail Hollow and Old Taylor Farms) are scheduled for April.
- **Linear Park**
 - What: this 20-acre linear park in Technology Park is anchored by two significant lakes that serve as retention facilities. The future park will lower the water level in the lakes in order to reclaim needed passive play areas that could be utilized for festivals, free play and other activities.
 - February Update: End of February, construction documents were approximately 30% complete.
 - March Update: End of March, construction documents were approximately 35% complete.

- April Forecast: Staff will meet with consultant Clark Patterson Lee again in April to review progress.
- **Morton Road Neighborhood Park**
 - What: this 4-acre future park at East Morton Road, east of the northerly intersection with State Bridge, is envisioned as a neighborhood park with a small splash pad, pavilion, picnic shelters, rubber-surfaced earth mounds, open play area, multi-use path and half-court basketball.
 - February Update: Hydrology study was completed to determine what water detention facilities are needed within the park and advance the construction documents.
 - March Update: End of March, construction documents were approximately 60% complete.
 - April Forecast: Consultant Pond will work to update the cost estimates for the park build out with the 60% construction documents.
- **State Bridge Pocket Park**
 - What: this 4-acre future park at State Bridge, (south of Windsor Park Drive) is envisioned as a passive, nature-themed park with elevated walkways including a canopy walk and picnic areas.
 - February Update: End of February, construction documents were approximately 35% complete.
 - March Update: End of March, construction documents were approximately 60% complete.
 - April Forecast: Consultant Pond will work to update the cost estimates for the park build out with the 60% construction documents.
- **Parks Advisory Committee**
 - What: this 15-member committee of citizens is a sounding board for regular community feedback on planned improvements to the recreation and parks system.
 - February Update: Council seated the committee at the February 12, 2018 Council Meeting.
 - March Update: The committee was welcomed with a letter from the Mayor and staff set up a regular monthly meeting date (third Wednesday of the month).
 - April Forecast: The inaugural meeting of the committee is scheduled for April 18, 2018.

Economic Development: Implement a holistic economic development plan approach that addresses infrastructure, workforce, community, and land development needs.

Efforts to implement the economic development plan were co-led by City staff and Johns Creek Advantage. Highlights/accomplishments include:

- **City Hall (Lakefield Drive)**
 - What: in 2017, the City purchased 11360 Lakefield Drive and began preparing for the renovation, which will allow the building to serve as a City Hall / Municipal Complex – combining the current leased spaces for City Hall, fire administration, police, and court – into a single owned building.
 - February Update: Staff worked with the construction manager and architect to finalize the floor plan.
 - March Update: Staff worked with the construction manager and architect on exterior façade and

schematic pricing components for the Guaranteed Maximum Price.

- April Forecast: Staff will post the exterior façade elevations to the website and social media to gather feedback to the concept renderings. Additional work will be completed on pricing components for the Guaranteed Maximum Price.

- **iHeartJohnsCreek Initiative**

- What: a citizen-led initiative to focus implementation of the Strategic Economic Development Plan through the lens of healthcare and wellness and embrace that as part of the City's identity.
- February Update: Led by Councilors Broadbent and Endres, Council adopted Resolution embracing the iHeartJohnsCreek identity and focusing economic development efforts through the lens of health and wellness at the February 26, 2018 Council Meeting.
- March Update: Staff met with Anand Thacker and others involved in iHeartJohnsCreek initiative to map out how to incorporate the iHeartJohnsCreek identity into economic development efforts.
- April Forecast: Staff will schedule a meeting with Emory Johns Creek to discuss the iHeartJohnsCreek initiative and next steps.

- **Johns Creek Advantage**

- What: Johns Creek Advantage has served as the City's economic development arm since 2013.
- February Update: The JCA Board contracted with the Pendleton Group for economic development assistance on an interim basis (following the departure of the Executive Director).
- March Update: JCA conducted their monthly Board Meeting on March 22, 2018 and reached consensus to request the Council consider implementing a Johns Creek Development Authority.
- April Forecast: Council discussion of a Johns Creek Development Authority is anticipated at the April 23, 2018 Work Session.

- **Strategic Economic Development Plan (SEDP) Implementation**

- What: in February 2016 Council adopted the Strategic Economic Development Plan (SEDP) to help the city identify and implement strategies to foster a successful business environment. A majority of SEDP initiatives hinge upon adoption of a new Comprehensive Plan
- February Update: Comprehensive Plan re-draft was presented to Council on February 26, 2018.
- March Update: Staff led five community meetings in March to gather input and feedback from the community regarding the re-drafted Comprehensive Plan.
- April Forecast: Three community meeting and one overall meeting are scheduled in April to gather additional input and feedback from the community regarding the re-drafted Comprehensive Plan.

Additionally, Fulton County continues work on the re-use water project.

- **Barnwell Road and Holcomb Bridge Road Re-Use Water Line**

- What: this Fulton-managed project installs a reuse water main on Boles Road, Barnwell Road, and Old Alabama Road to allow for reactivation of the reuse water system.
- February Update: Crews resurfaced Barnwell Road and began restoring the right-of-way to the preconstruction conditions. The City worked with adjacent homeowners on attractive screening and

- landscaping for the exposed above ground pipe crossing a roadside creek.
- March Update: Crews adjusted valves, installed bridge screening and monument signs, graded shoulders, and backfilled pavement.
- April Forecast: Contractor Reynolds Construction will continue to adjust manholes in the roadway, install locks for the truss bridge, and replace tuff curb.

Government Efficiency: Develop an innovative and cost-effective approach to exceptional service delivery.

Efforts to develop an innovative and cost-effective approach to exceptional service delivery cross departments and can be seen throughout the City's service areas. Highlights/accomplishments include:

Innovations for Exceptional Service Delivery:

• **Automated Traffic Signal Performance Measures**

- What: Automated Traffic Signal Performance Measures (ATSPM) is the gathering of data from signal controllers and detection devices in the field. Johns Creek began gathering ATSPM data in 2012 (with the installation of the Centracos signal system) and subsequent Intelligent Traffic System upgrades have improved our traffic signal performance. GDOT began gathering ATSPM data in 2017. Their system can be accessed online: <https://traffic.dot.ga.gov/ATSPM/>.
- February Update: As part of the February 12, 2018 Council discussion of the NFCTP (which mentions the ATSPM effort), Council requested additional information about the ATSPM program.
- March Update: Staff coordinated with GDOT to schedule a representative from their Regional Transportation Operations Program (RTOP) to discuss with Council at an April Work Session.
- April Forecast: Representatives from RTOP will present at the April 9, 2018 Council Meeting and answer questions of Council.

• **Budget – GFOA Presentation**

- What: Rather than just check the box with the adopted FY2018 Budget, the Communications Department took the adopted FY2018 Budget and reformatted to address GFOA (Government Finance Officers Association) criteria and add context within the City's broader goals and efforts.
- December Update: Staff completed the GFOA Budget presentation and submitted it for judging.
- Current Status: GFOA takes an average of four to six months to review a GFOA Budget submission. Results are anticipated between April and June 2018.

• **Finance Innovation – 10-Year Financial Model**

- What: In 2016, Council challenged staff to think beyond annual budgets and develop a 10-Year Financial Model with budget and scenario testing to consider long-range impacts of policy decisions and alternatives. Programming and development of the Model continues with new policy choices.
- February Update: With the January 22, 2018 contract for land for a fourth fire station, the construction, operational, and maintenance costs were revisited, updated within the 10-year model,

- and presented to Council at the February 26, 2018 Council Meeting.
- March Update: Staff worked to update the 10-year model to include sound abatement and landscaping projects related to on-going or proposed road widening.
 - April Forecast: As plans for the new parks increase in certainty the 10-year model will be updated related to operational and maintenance costs.
- **Traffic Signal Monitoring Improvements – Pilot Project on State Bridge Road**
 - What: Staff is working with company Applied Information to conduct a pilot program to test automated/connected vehicle technology along State Bridge Road. The intersection status and monitoring system devices were installed on three intersections along State Bridge (intersections of State Bridge/Medlock Bridge, State Bridge/Target/Publix, and State Bridge/Medlock Bridge Crossing).
 - February Update: The signal monitoring devices continued broadcasting signal timing information to the Travel Safety Application. Beta testing and fine-tuning on the application commenced.
 - March Update: Improvements to the application were introduced related to the “preparing for green” feature and beta testing continued on other features such as alerting drivers to pedestrians.
 - April Forecast: Improvements to the information relay from the signal monitoring devices will be implemented including reports related to battery life/health.
 - **Waze and Responding to Incidents**
 - What: In 2015, the City partnered with Waze (crowd-sourced traffic navigation application). The City shares real-time road closure and construction information with Waze to help drivers improve their commute. In 2016, the City started sharing business locations so that Waze users could also search and navigate to businesses in Johns Creek.
 - February Update: A newer innovation in the Waze partnership is as drivers report accidents and incidents, the Traffic Control Center now receives an e-mail alert allowing the City to pull up the area on the screens at the Traffic Control Center and dispatch the Traffic Response Vehicle to assist.
 - March Update: To improve the city use of Waze data, using the existing Geographic Information Services (GIS) platform, staff is creating a Waze dashboard map – similar to GDOT’s GA511 but just Johns Creek based on information reported by Waze users to display active traffic reports and average traffic delays citywide: <https://gis.johnscreekga.gov/webapps/wazedata.html>. In addition to accidents and signal issues, the city can use the tool to be more aware of other issues such as reports of potholes and roadkill that the citizen might not otherwise directly tell the City.
 - April Forecast: In a pilot program to raise awareness of the program, the city will post twelve signs around the City.

Cost-Effective Efforts for Service Delivery:

- **\$100K Grant Award for Abbots Bridge** (Parsons to Primrose Parkway)
 - What: The widening of Abbots Bridge is currently in the right-of-way phase (Council authorized the right-of-way Project Framework Agreement with GDOT in January 2017).
 - March Update: As ARC prepares to close out its Fiscal Year, \$100K was available for an active

- project. ARC has agreed to award the \$100K to the City for this Abbotts Bridge project (an Amendment to the Project Framework Agreement will be necessary).
- April Forecast: Staff anticipates receiving the Amendment to the Project Framework Agreement. Once received, staff will bring it to Council for consideration.
 - **\$3.68M Grant Award for Rogers Bridge** (pedestrian bridge/trail across the Chattahoochee River)
 - What: this project is a partnership between Johns Creek, Duluth, National Park Service, Gwinnett, and Fulton to replace the existing structurally unsound bridge with a replica that looks like the existing bridge but is structurally sound. The Atlanta Regional Commission (ARC) announced a \$3.68M grant award for the project in December 2017. The required 20% match will be split by the project partners and less than the funds budgeted in Parks Bond for the project.
 - February Update: ARC committees (Transportation Coordinating Committee, Transportation & Air Quality Committee) voted affirmatively on grant award.
 - March Update: ARC updated the Regional Transportation Plan (2018-2023) Transportation Improvement Project List to reflect the grant award.
 - April Forecast: In light of the change in historical designation (see Rogers Bridge project on page 3), staff and project partners will begin determining what shifts are necessary related to the funding.
 - **\$5.6M Grant Award for Barnwell Road at Holcomb Bridge Road**
 - What: this project would improve the intersection of Barnwell Road at Holcomb Bridge Road. The ARC announced award of \$1.6 M in right-of-way funds in ARC FY2019 (starts July 1, 2018) and \$4 M in construction funds in ARC FY2021. The required 20% match will be less than the funds budgeted in TSPLOST for the project.
 - February Update: ARC committees (Transportation Coordinating Committee, Transportation & Air Quality Committee) voted affirmatively on grant award.
 - March Update: ARC will updated the Regional Transportation Plan (2018-2023) Transportation Improvement Project List to reflect the grant award
 - April Forecast: Funds will be available in July (GDOT Fiscal Year) for the right-of-way phase.
 - **Building Permit Requirements**
 - What: As a feedback loop to further inform potential changes to building permit and fee requirements, at the October 16 Work Session staff agreed to Council's suggestion of hosting a community summit to gather additional feedback as to which projects should or should not require a building permit.
 - February Update: Staff advertised the community summit, prepared the introductory presentation, created informational videos, and planned for feedback mechanism and opportunities.
 - March Update: Building Permit Summit was held on March 5, 2018. Staff gave an introductory presentation and gathered feedback to each of the currently required permit types. Following the summit the information was posted to the website to gather additional feedback.
 - April Forecast: Staff is working to summarize all the collected information and prepare for a future Work Session discussion.

Public Safety: Provide leading levels of public safety.

Efforts to provide leading levels of public safety are led by the Fire Department and Police Department.

- **Fire – Station #64**

- What: To improve response time in northern and central Johns Creek, Council reached consensus to add a fourth fire station. The FY2018 Budget included \$392,514 for land acquisition and \$250,000 for design and engineering for the proposed station. In January 2018, Council entered a contract for 1.8 acres at 4795 Kimball Bridge Road for \$379,000.
- February Update: Due diligence activities started including the phase I, survey, title insurance, appraisal, engineering feasibility and financial modeling for capital and operations.
- March Update: All due diligence activities were completed on or before March 12, 2018. The purchase closed on March 30, 2018.
- April Forecast: Staff has secured the single-family home located on the premise and is preparing for the next steps.

- **Fire Ladder Truck Replacement with Tiller Truck**

- What: In FY2017, the City budgeted for the replacement of an original (roughly ten years old) ladder truck with a tiller truck. Unlike the traditional ladder truck, the tiller truck's front and rear wheels are controlled by separate steering wheels, which increases the maneuverability – allowing the truck to navigate narrow streets, curvilinear streets, and tight commercial areas. After roughly a year of assembly and manufacturing, the 58-foot long custom Pierce Enforcer weighs more than 71,000 pounds and comes equipped with 50-foot ground ladders.
- February Update: Straight from the Pierce manufacturer, the Fire Department received the tiller truck and completed an intense final delivery inspection.
- March Update: The Fire Apparatus Operators will begin training on the new tiller truck and practicing the different navigation style required (coordinating between the front and back drivers and learning the new maneuverability).
- April Forecast: With all required training on schedule to be completed in April, the “push-in” ceremony for the new fire engine is scheduled for May 15, 2018 at 10 a.m. (at Station #61).

- **Fire Multi-Year Plan**

- What: Last revised in August 2016, the Fire Department maintains a multi-year plan for staffing, apparatus, and service delivery.
- February Update: At the February 26, 2018 Council Meeting, staff reviewed the proposed strategy to shift an engine and associated personnel from Station 63 to Station 64 thus reducing on-going costs while decreasing response times to calls for service.
- March Update: Staff began updating the Multi-Year Plan to reflect both the proposed strategy for staffing and maintaining Station 64 as well as with updated population data and forecasts from the Comprehensive Plan and updated call statistics from calendar year 2017.
- April Forecast: The draft update to the Multi-Year Plan will be provided to the City Manager for

review and scheduled for Work Session discussion in May.

- **Hands Free Device Legislation**

- What: Distracted driving is a contributing factor in the rise of traffic fatalities in Georgia. State law prohibits texting while driving but in practice, it is difficult for law enforcement to tell whether a driver is texting or just making a phone call. House Bill (HB) 673 (passed by the General Assembly) sets statewide parameters for prohibiting the use of handheld devices while operating a motor vehicle.
- February Update: On February 14, 2018, the City of Marietta adopted an ordinance similar to the City of Smyrna's that prohibits the use of cell phones without employing "hands free" features. On February 28, 2018, the House Passed/Adopted HB 673 by substitute.
- March Update: HB 673 was passed by the Senate and sent to the Governor for signature. The Governor has indicated his support for the bill.
- April Forecast: Both Smyrna and Marietta have indicated they plan to rescind their local ordinances to make way for the state law, which, if signed by the Governor, will go into effect July 1.

- **Staffing**

- Police: Two sworn vacancies and one open civilian position (Executive Assistant). Quarterly recruitment was held in March 2018. Written and physical tests have been conducted and interviews will be scheduled in April and May.
- Fire: Fully staffed. Firefighters Paul Wessling and Derek Rock start April 9, 2018 (filling the two vacancies from February after passing screening including interviews, written test, background test, physical, drug test, and psychological examination).

Sense of Community: Preserve our residential character and enhance our sense of community.

Efforts to preserve the residential character and enhance the sense of community are often spearheaded by the Community Development Department and Communications Department but multiple departments host events that enhance our community. Highlights/accomplishments include:

- **Active Shooter Training**

- What: The Johns Creek Police Department routinely hosts Civilian Response to Active Shooter Events (CRASE) courses to teach best practices when dealing with an active shooter event.
- February Update: A terrible act of violence was perpetrated on February 14, 2018 at Marjory Stoneman Douglas High School in Parkland, Florida. The Police Department began planning for additional Civilian Response to Active Shooter Events CRASE courses in March.
- March Update: CRASE courses were held March 13, 2018 and March 20, 2018.

- **Citizens Fire Academy**

- What: To give residents a detailed look at how the department operates, the Fire Department offers a Citizen Fire Academy. The nine classes include instruction (equipment, fire prevention); demonstrations (CPR, investigation techniques); and practical exercises (fire ground training, emergency medical exercises).
- February Update: On February 20, 2018 the Fire Department kicked off its 2018 Citizen Fire Academy with 18 residents involved and met again on February 27, 2018.
- March Update: The academy met four times in March.
- April Forecast: The academy will have three additional meetings over the course of April and May 2018.

- **Comprehensive Plan Update**

- What: The Comprehensive Plan is the foundational planning document for the City – setting a vision of what the community wants to be like for the next ten years. The Community Development Department is leading the process to update the original 2008 Comprehensive Plan the assistance of community feedback and guidance from the Citizen Advisory Committee (CAC). In October, staff began re-drafting the Comprehensive Plan to incorporate the public comments and CAC feedback received since the original draft was released in June 2017.
- February Update: The re-drafted Comprehensive Plan was presented to the Mayor and Council at the February 26, 2018 Council Meeting and plans for further community involvement. The updated draft was posted to the City website with direct links to each community area section.
- March Update: Five of the eight additional community area meetings occurred in March (Tech Park, River Estates, Medlock, Autrey Mill, and Johns Creek North).
- April Forecast: Three additional community area meetings are scheduled for April (Ocee, Shakerag, and Newtown), as well as an overall meeting and an interactive booth at the International Festival.

- **International Festival**

- What: The International Festival is a celebration of the best traditional food, music, and art from around the world. The inaugural event will be held on April 21, 2018 at the Atlanta Athletic Club's Heisman Field. The Communications Department is working with Leadership Johns Creek and the Convention and Visitors Bureau to plan for the International Festival.
- February Update: As of the end of February, 23 food vendors (including Indian, German, Puerto Rican, Hungary, Greek, Irish, Japanese, Chinese, Cajun, Brazilian, French, and Italian), 10 cultural displays, 39 retail vendors, and 27 sponsors have been secured. The 30 performers have been selected and include Caribbean/Cuban Salsa dancers, Indian Yoga, Chinese musicians, Korean K Pop groups, Persian folk dancing, a yo-yo group, Irish dancers, a cricket demonstration and others.
- March Update: The performance and vendor line-up was finalized and the layout and logistics were determined to ensure for a positive festival experience.

- April Forecast: The inaugural event will be held on April 21, 2018 at the Atlanta Athletic Club's Heisman Field.

- **Student Leadership Johns Creek**
 - What: Student Leadership Johns Creek is a two-year program for emerging leaders in their sophomore and junior years. Students apply in December of their freshman or sophomore years for the two-year program. The program offered in collaboration with Fulton County Schools and administered by an advisory council under Leadership Johns Creek, a 501c3 non-profit.
 - March Update: March 15, 2018 was City Day for SLJC. Mayor Pro Tem Zaprowski welcomed the students and presented the role of the Mayor and Council followed by staff presentations and interactive activities. From fingerprinting with the police to a ladder truck demonstration with fire and a park planning exercise with scaled, 3-D printed shapes, the students got a taste of local government and the services offered.
 - April Forecast: In a ceremony on April 18, 2018 at the Georgia Railroad Freight Depot, Mayor Bodker and Commissioner Hausmann will join Secretary of State Brian Kemp in recognizing Student Leadership Johns Creek as both Statewide Champion and Region 6 Champion in the Secretary of State's Student Ambassador Program.

- **Walk to School Wednesday**
 - What: Walking and biking to school correlates with healthier students, quieter streets, and connected neighborhoods. Starting as a pilot program at Dolvin and Ocee Elementary Schools, with a vision to grow throughout Johns Creek, students have been participating in "Walk to School Wednesdays."
 - February Update: "Walk to School Wednesdays" are anticipated to continue in February and for the rest of the school year. The City will help spread the word on Facebook and other social media outlets.
 - March Update: Georgia Walks to School Day is planned for Wednesday, March 7, 2018 but had to be called off due to inclement weather.
 - April Forecast: The City continues to promote "Walk to School Wednesdays" on Facebook and our other social media outlets.